

Arkansas Department of Human Services
DHS Pine Bluff Scanning Center
PO Box 8848
Pine Bluff, AR 71611-8848



Date of Notice: XXXXX
Notice Number: XXXXX
Deadline for Appeal: XXXXX

XXXXX XXXXX
XXXXX XXXXX
XXXXX XXXXX

Este aviso contiene datos sobre las prestaciones de usted.
Si necesita la traducción en español, favor llame al 1-855-372-1084.

If you have any questions regarding this notice, including if you need an accessible format for individuals with disabilities, call 1-855-372-1084. Read "Your Right to a Hearing" to learn what to do if you disagree with this action.

You can now view your notices online. Go to www.access.arkansas.gov and log in to your Medicaid account to access your secure inbox. If you do not have an online account, create one. Then click the button to link your online account to your healthcare coverage. Enter your information, including Person Reference Number.

Healthcare Notice Summary

Participant	Medicaid ID	Effective Date	Action	Program Name
XXXXX	XXXXX	N/A	Informational	Arkansas Works

XXXXXXXX

Person Reference Number: XXXXXXXX

Your work requirement for Arkansas Works starts in 2019

You may have heard on the news that Arkansas Works has a work requirement. DHS is sending this information to help you get ready before the work requirement starts for you in 2019.

- Starting **January 1, 2019** some people who get Arkansas Works will have to report 80 hours of work, job search, education, training, or volunteer activities each month to keep their insurance. Those people will have to report these activities to DHS.
- Not everyone has to start reporting work activities in January. DHS will send you a notice when it's time for you to start reporting. Please watch your mail for this notice.

Get ready for the work requirement



1. Read the "What You Need to Know About the Work Requirement" flyer sent with this notice to learn more about the work requirement.
2. Log in to www.access.arkansas.gov and update your information.
 - You can use www.access.arkansas.gov between 7:00 a.m. and 9:00 p.m. every day on any computer connected to the Internet.

If you need assistance logging your work activities or exemptions when you start the work requirement, you can:

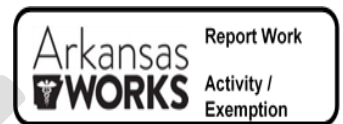
- Go to your local DHS County Office; or
- Contact your insurance carrier:

Insurance Company	Phone Number
Ambetter	1-877-617-0390
Blue Cross Blue Shield	1-800-800-4298
QualChoice	1-800-235-7111

Log in to Access Arkansas

To use Access Arkansas:

1. Go to www.access.arkansas.gov.
2. Answer the voter registration question with 'Yes' or 'No.'
3. Click 'Arkansas Works Log-In.'
4. Click 'Arkansas Works – Report Work Activity / Exemption.' Look for the button!
5. Log in to your online account.
6. If this is the first time to log in, you must create an account. Be sure to save your account user name and password. You will need them each time you log in.
7. Click 'Link Account' and enter:
 - a) First Name: XXXXX
 - b) Last Name: XXXXX
 - c) Reference Number: XXXXXX (The Reference Number is on the first page of this letter.)



If you need help with Access Arkansas, call 1-855-372-1084.

Update your information on Access Arkansas

After you log in, click the Arkansas Works button. Follow the screens to confirm and update your information. Be sure you:

1. **Give DHS an email address.** DHS will be emailing notices to people who get Arkansas Works insurance so it's very important we have the right one for you! You must have an email address to report work requirement information on www.access.arkansas.gov. If you do not report work requirement information, you will lose your Arkansas Works health insurance.
2. **Tell DHS information about yourself.** DHS will then decide if you are exempt from the work requirement. (See the flyer for more information about exemptions.)

IMPORTANT INFORMATION FOR ALL ARKANSAS WORKS HOUSEHOLDS

Read the flyer sent with this notice to learn more about the work requirement and exemptions.

Log in to Access Arkansas and update your information.

Check your mail often for letters from DHS. Read your mail as soon as you receive it.

If you receive a notice and do not understand what to do, call the number on the notice for help.

If you have any questions about this notice visit Access Arkansas (www.access.arkansas.gov) and click the Arkansas Works button or call 1-855-372-1084.

You Can Get Free Job Search Help

Because you get Arkansas Works, you can get free job search help from the Arkansas Department of Workforce Services (DWS). DWS has Arkansas Workforce Centers across the state that can tell you about job openings, how to look for a job, training programs, and more. Please see the flyer included with this notice for more information.

The Arkansas Works Program is not a perpetual federal or state right or a guaranteed entitlement. The Arkansas Works Program is subject to cancellation upon appropriate notice. The Arkansas Works Program is not an entitlement program.

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